

APPLICATION FOR NEW WATER SERVICE

WHITE OAK TARIFF
20141 Schiel Rd.
Cypress, Texas 77433
(281) 367-5511
(281) 367-5517(fax)
SERVICE@MUNICIPALOPS.COM

Account # \_\_\_\_\_
(Office use only)

According to the District's rate order an application for water service is required for all new connections. Please complete the application and return it to our office along with a copy of your driver's license. As the owner there will be a \$300.00 (refundable) deposit. A \$40.00 (non-refundable) connection fee will appear on the first month's bill. The deposit must be paid by cash, money order, or credit card over the phone (3% processing fee will be applied) ONLY before service is rendered. NO EXCEPTIONS. The district also requires a copy of deed along with your application.

\*\*Only "property owners" within the boundaries of the Corporation can be considered a member. To review the applicable governing documents of the Corporation, please visit the Corporation's website www.whiteoakwater.org and click on the Documents tab.\*\*

Payment Method: Cash [ ] (Cypress location only) Money Order [ ] Credit Card [ ] (3% processing fee will be applied)

Activation Date: \_\_\_\_\_ \*If activation date is not filled out; account will be created date received\*
(REQUIRED)

Customer Name: \_\_\_\_\_ DOB: \_\_\_\_\_

SSN: \_\_\_\_\_ /TAX ID \_\_\_\_\_ DL & State: \_\_\_\_\_
(OPTIONAL) (IF APPLICABLE)

Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Secondary: \_\_\_\_\_

Secondary's SSN: \_\_\_\_\_ Driver's License # and State: \_\_\_\_\_
(OPTIONAL)

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Completed documents must be received in office by 3pm for next day service.

\*\*\*WATER WILL BE TURNED ON THE NEXT BUSINESS DAY FOLLOWING ACCOUNT ACTIVATION\*\*\*

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**WATER SERVICE AGREEMENT**  
White Oak Water Supply Corporation  
27316 Spectrum Way  
Oak Ridge, TX 77385

## APPLICATION FOR WATER SERVICE

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Name of Applicant: \_\_\_\_\_

Check One: \_\_\_\_ Owner      \_\_\_\_ Builder

Service Address:

Street: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Billing Address:

Street: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Check Applicable Items:

\_\_\_\_ Residential      \_\_\_\_ Commercial

\_\_\_\_ Owner

\_\_\_\_ Age (over 65)      \_\_\_\_ Age

Desired Water Meter Size:

\_\_\_\_ Standard residential 5/8 – 3/4 “

\_\_\_\_ Other (state size \_\_\_\_)

## AGREEMENT FOR SERVICE

White Oak Water Supply Corporation (the “Corporation”) agrees to sell and deliver water to the applicant/customer and the applicant/customer agrees to purchase and receive water from the Corporation in accordance with the rules and regulations adopted by the Corporation, including those in its Tariff on file with the Corporation and the Texas Commission on Environmental Quality (the "Commission").

All water will be measured by meters that are furnished, installed, owned and maintained by the Corporation. The meter and/or connection are for the sole use of the applicant/customer to serve water to one dwelling, business or property. The applicant/customer shall not share, resell, or submeter water to any other dwelling, business, property, etcetera, without the specific written authorization of the Corporation and in compliance with applicable laws and regulations. The Corporation has the right to locate a water service meter and the pipe necessary to connect the meter on the property of the applicant/customer at a point mutually agreeable to both the Corporation and the applicant/customer. The applicant/customer will allow the Corporation access at all reasonable times to property and equipment located on applicant's/customer's premises for the limited purpose of reading the water meter, repairing or replacing existing facilities and the inspection of

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# WO -

applicant's/customer's facilities to check for illegal connections or unsafe plumbing practices or cross connections, in compliance with the requirements of the Commission's "Rules and Regulations for Public Water Systems."

The applicant/customer will install, at his/her own expense a service line from the water meter to the point of use which includes a cutoff valve and any other appropriate backflow prevention device, as determined by the Corporation, on the applicant's/customer's side of the water meter. The applicant/customer will be responsible for maintenance and repair of the service line. The use of pipes or pipe fittings that contain more than 8.0% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential connection which provides water for human consumption and connected to the water supply.

If this agreement is for new construction or improvements, the applicant/customer including builders and owners, shall deposit \$500.00 with the Corporation of which all or a portion thereof may be refunded as provided in Section 2.07 of the Tariff ninety (90) days following the presentation of a completed Customer Service Inspection Certification to the Corporation. Such builder/construction deposit shall automatically expire twelve (12) months after the application date, and water service shall be terminated unless: (1) a Customer Service Inspection Certification has been presented to the Corporation or (2) a written request for an extension of such builder/construction account for a period not to exceed six (6) months for the purpose of completing construction has been approved by the Board. All other residential applicants/customers applying for continuous service shall submit and maintain on file a \$300 deposit with the Corporation if an owner with proof of ownership. All other non-residential applicants/customers applying for continuous service shall submit and maintain on file a deposit with the Corporation equal to the greater of \$300 or 1/6 the estimated annual billing. In addition, a capital contribution fee of \$1,800 must be paid as a one-time assessment for each new customer not residing within the original area contemplated for service (White Oak Estate, Sections 1, 2 & 3), which amount is based on the capital contribution paid by those customers. Prior to installing a private irrigation well, the applicant/customer agrees to notify the Corporation in compliance with the Tariff.

\_\_\_\_\_  
Signature of Applicant / Customer

For Corporation's Use Only:

Received Deposit of \_\_\_\_\_ on \_\_\_\_\_

Received by: \_\_\_\_\_

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## Special Notice Right to Confidentiality of Personal Information

House bill 872, effective September 1, 2021, requires utility companies to notify customers of their right to confidentiality. You are hereby informed that your billing information and personal records are kept confidential unless you request in writing that they become accessible to the public.

**Customer Name:** \_\_\_\_\_

\_\_\_\_\_ My billing/personal information should be available to the public.

“Personal Information” as defined by this notice means an individual’s address, telephone number and social security number.

“Billing Information” as defined by this notice means any information relating to the volume, units of utility usage, or the amounts billed to or collected from the individual for utility usage.

If you have any questions, please contact the District at 281-367-5511.

### Permission to Turn on Water

I give my permission for Municipal Operations to turn water on at the address below without anyone present. I understand that the District and Municipal Operations & Consulting will not be held responsible for any damage to broken pipes, leaking pipes, flooded areas, or any water related damages etc.

Services Address \_\_\_\_\_

**Signature** \_\_\_\_\_ **(required)**

(NO Electronic signatures accepted)

**ATTACH PHOTO ID HERE  
( or on a separate sheet of paper )**

Please attach a photo copy of a valid government-issued photo ID which includes your date of birth here, or on a separate sheet of paper



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## BEFORE SUBMITTING THE APPLICATION, PLEASE MAKE SURE YOU PROVIDE THE FOLLOWING:

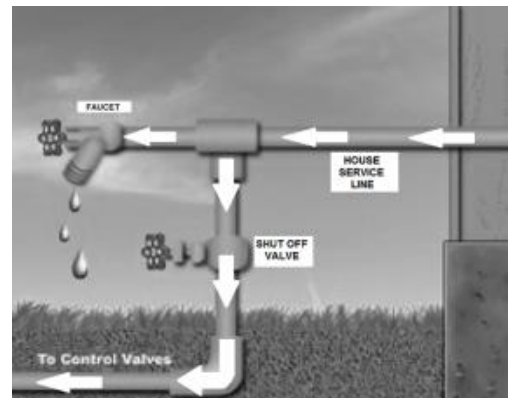
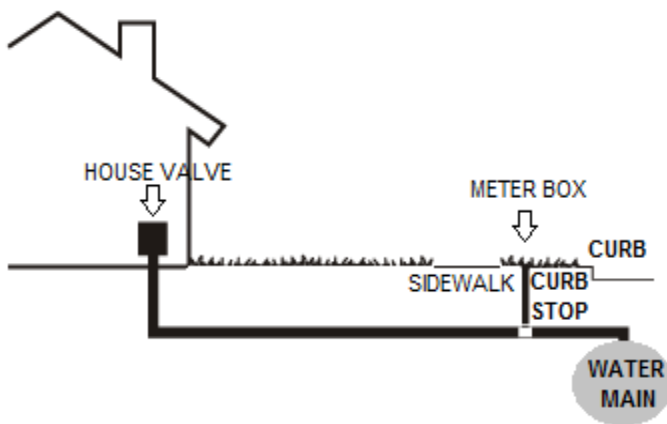
- [ ]** Contact number and email
- [ ]** Copy of driver's license
- [ ]** Deposit – Cash (**Cypress location only**), Money Order, or Cashier's Check **ONLY**  
No personal or business check accepted unless the application indicates otherwise.  
\*Credit card is accepted over the phone (**3% Processing fee will be applied**)
- [ ]** Copy of Deed
- [ ]** Signature on 2<sup>ND</sup>, And 3<sup>RD</sup> page of application required

## FREQUENTLY ASKED QUESTIONS:

### When will my water be turned on and can I have my water turned on today?

We do not offer same day service; the water will be turned on the next business day following account activation date provided on the application. All documents and deposit (if required upfront) must be in office no later than 3:00 for next day service.

### How do I locate my house valve, and what does it look like?



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